EMPLOYMENT OPPORTUNITY

Community Support Worker

Full-time, Permanent position

You know how to engage seniors in a positive and supportive way. You are passionate about community connection and have knowledge of Indigenous culture. Consider Joining Wabano!

We are seeking positive, community-minded team members who are energized by challenge and are motivated to serve our community.

Context

You will get to be a part of a close-knit team involved with a variety of programming activities for community members from all age brackets. This position more particularly is shaped towards offering comprehensive care to the seniors in the community and supporting them in their daily tasks such as taking them to an appointment, grocery shopping, or driving them to the Centre for a program.

In addition to this, you will get to be a part of an award-winning Health Access Centre that provides holistic health services to First Nation, Inuit, and Métis people living in Ottawa - one of the fastest growing and diverse urban Indigenous communities in Canada. We are a fast-paced, client-oriented organization that models the Indigenous values of balance, respect, and community interdependence. As an organization, we are proud to be accredited through the Canadian Centre for Accreditation, a third-party review based on accepted organizational practices that promote ongoing quality improvement and responsive, effective community services.

The Role

As a Community Support Worker you will take an active approach in providing assistance to urban Indigenous seniors in maintaining self-control over their health. We’ll rely on you for wellness checks and being able to drive the seniors to appointments and program sites. You will also get the opportunity to collaborate with other team members in coordinating and planning activities and initiatives for the seniors.

To meet these responsibilities, the Community Support Worker will:

- Visit seniors and accompany seniors to programs as necessary;
- Assist seniors with housekeeping duties at their residences (dusting, vacuuming, cleaning kitchens and bathrooms, changing beds, organizing personal items);
• Provide assistance with shopping for groceries, household and personal items;
• Prepare light meals as needed or requested by the client;
• Follow the care plan, observe, and report any substantial findings or changes to client’s overall physical, emotional, mental or environmental status to the Seniors Case Manager and the Seniors Team Lead;
• Perform other tasks as required and approved by the Seniors Case Manager or the Seniors Team Lead;
• Document encounters in the Electronic Medical Record system so as to monitor client’s well-being and report any findings to the Seniors Case Manager;
• Provide continual support and encouragement for seniors in their efforts to be independent in their home and encourage positive changes as needed so they may remain in their home.

Qualifications:

• Post-secondary completion in Social Services or other related field of study;
• Demonstrated experience working with Indigenous seniors;
• Knowledge of social, economic and health concerns relevant to the urban Indigenous community;
• Proven ability to positively work with a team and independently;
• Strong organizational skills with evidence of oral presentation skills and written communication skills for report writing;
• Proficiency with Microsoft Office tools, particularly Excel, and Word;
• Ability to work flexible hours including evenings and weekends;
• Ability to build, foster, and maintain positive professional relationships;
• Excellent interpersonal communication skills;
• Valid Ontario Class “G” or equivalent license.

Application Details

Please submit your application to jobs@wabano.com. Application materials include a cover letter and resume. This opportunity will remain open until filled, so tell us your story early!

Successful applicants will be required to provide a criminal reference check to work with vulnerable populations and a recent driver’s abstract.

Wabano is an inclusive and equitable organization, encouraging applications from qualified candidates, including persons with disabilities and members of visible minorities. The position is open to all qualified applicants, although preference will be given to candidates of Indigenous ancestry (please self-identify in your application).
Wabano is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If contacted for an employment opportunity or interviewing, please advise if you require accommodation.

We thank all those who apply. Only those selected for further consideration will be contacted.